



MARCH
OF DIMES
CANADA

LA MARCHE
DES DIX SOUS
DU CANADA



Toward a **Barrier-free** Future

Non-Profit Housing Corporation
2021-22 Annual Report



Purpose: Champion equity. Empower ability.



Vision: An inclusive, barrier-free society for people with disabilities.



Mission: To be Canada's leading service provider, resource, and advocate empowering people with disabilities to live and thrive in their communities.



Values: Client focus. Collaboration. Accountability. Innovation.

March of Dimes Canada Non-Profit Housing Corporation Board of Directors 2021–22

Cam Whale, Chair
Steve Mahler
Michael Foulds

2021–22 Non-Profit Housing Corporation Annual Report

We believe that a barrier-free future begins at home. That's why the March of Dimes Canada's Non-Profit Housing Corporation's (NPHC) network of homes provides residents living with significant physical challenges with the support they need to live and thrive in their communities.

The NPHC offers scheduled and unscheduled **24-hour support**. This includes daily activities like eating, dressing, bathing, toileting, and other, more complex needs. We also provide social opportunities, with outings and activities for our residents to enjoy. This year, with the ongoing pandemic, this meant finding safe alternatives to the usual activities, like holiday celebrations and arts and crafts. We also work closely with local service organizations and municipalities to enable independence and engagement for our **60 residents** across Ontario.

This year, that translated to more than **80,000 hours of service at five locations in four cities**. Here are examples of what we accomplished in that time:

- Our staff met the health and safety challenges of COVID-19 by continuing to follow strict protocols. Many of our sites include common areas that offer a shared living experience, but where germs can easily spread. Infections were minimized thanks to our team's dedication and leadership.
- We organized safe visits so residents could maintain family connections, which are crucial to mental and emotional well-being. On occasion this included remote visits, where we supplied the necessary technology.
- We also purchased patio furniture, heaters, and umbrellas to make outdoor visits more comfortable. Our goal was to ensure that life continued as normally as possible for residents and their families.
- Capital improvements were completed at each of our sites, despite global supply-chain issues. Overall, we spent \$150,000 making sure our locations continued to remain safe, accessible, and welcoming.
- We maintained the service levels required by our funding agreements with Ontario Health—at a time when our entire sector was experiencing significant staffing challenges. And as the pandemic made it difficult for new residents to safely move in when rooms became available, our sites remained almost full, with a mere 4% vacancy rate.

None of this would be possible without the time, talent, and leadership of **more than 20 volunteers**, who sit on our Board of Directors, and our property liaison committees. Thanks to them—and our dedicated staff—we're able to offer our residents an affordable housing, where they can participate in their communities and develop meaningful relationships.

We're proud of everything we've achieved this year. Together, we're helping to build a barrier-free Canada—thank you.



Jason's House

- **Built:** 1991
- **Address:** 66 West 28th Street, Hamilton, ON
- **Type:** Single-family home adapted for residents
- **Capacity:** Four people
- **Staff:** 14



Jean and Howard Caine Apartments

- **Built:** 1995
- **Address:** 259 Robinson Street, Oakville, ON
- **Type:** Five-story building
- **Capacity:** 59 apartments; 24 attributed to attendant care
- **Staff:** 55



Standing Oaks Apartments

- **Built:** 2003
- **Address:** 1212 Michigan Avenue, Sarnia, ON
- **Type:** Multi-resident home
- **Capacity:** Nine people (private bedrooms with one respite room and common living spaces)
- **Staff:** 18



Wade Hampton House

- **Built:** 2011
- **Address:** 2915 Bancroft Drive, Sudbury, ON
- **Type:** Multi-resident home
- **Capacity:** 12 people (Nine private bedrooms, two apartments and common living spaces)
- **Staff:** 28



Bishop Alexander Carter House

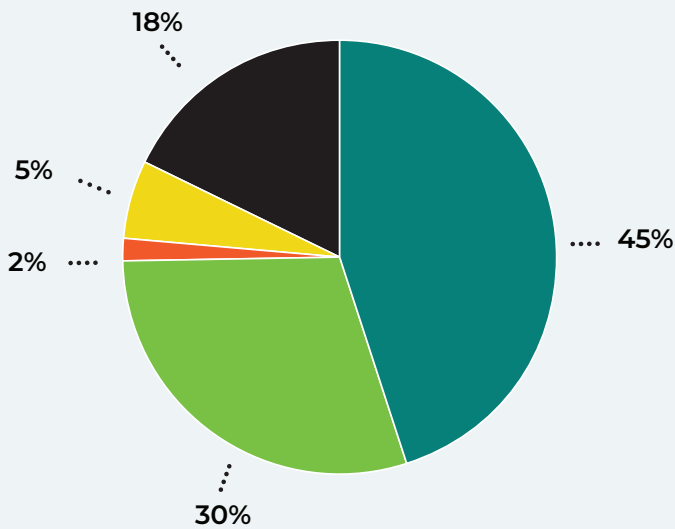
- **Built:** 2019
- **Address:** 2915 Bancroft Drive, Sudbury, ON
- **Type:** Multi-resident home
- **Capacity:** 12 people
- **Staff:** 31

Our Financial Performance

March of Dimes Canada Non-Profit Housing Corporation ended the year with a small deficit. Despite the challenging conditions created by the COVID-19 pandemic, our revenues were stable and included a COVID-19 grant from Halton Region to offset certain costs at Oakville property. Our overall expenditures decreased by 8% compared to the previous year due to lower spending on building maintenance and other operating expenses.

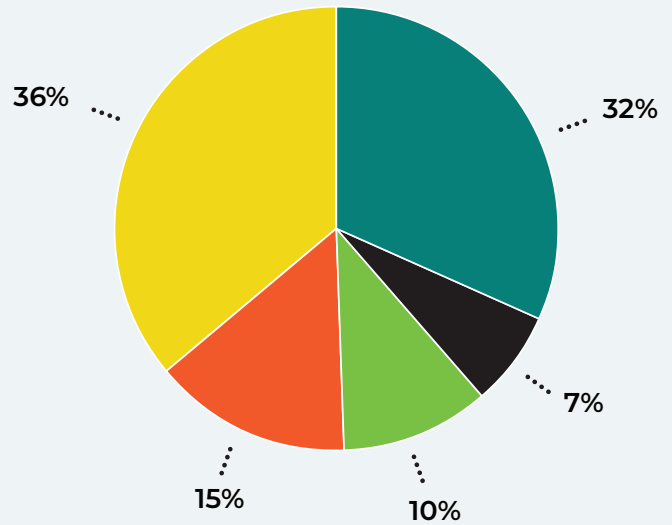
In keeping with our commitment to stewarding granted and donated funds responsibly and efficiently, approximately 85% of our total operating expenses went toward building and operations and 15% to administration. Our financial reserves are \$0.8M, supporting the future growth and sustainability of our work.

2021–22 Operating Revenues



- Grant subsidy
- Rent
- Parking, laundry and utilities
- Miscellaneous
- Amortization

2021–22 Operating Expenses



- Building expenses
- Amortization
- Administration
- Other operating
- Property taxes

Please see our full audited financial statements at
www.marchofdimes.ca/financials

Thank You

Thank you to everyone—staff, volunteers, supporters, and partners—who’ve contributed to a successful year. Visit www.marchofdimes.ca/nphc for more information on how you can help us build a barrier-free future.



Non-Profit Housing Corporation Donors

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- Arlanxeo Foundation
- AWB Charitable Foundation
- Bot Construction Ltd.
- Cadillac Fairview Corporation Ltd.
- Catherine and Maxwell Meighen Foundation
- Catherine Wilson Foundation
- D.H. Gordon Foundation
- Daniels Corporation
- Doug Lamon Foundation
- H.G. Bertram Foundation
- Home Trust Company
- Ian Cockwell
- Judith & Norman Alix Foundation
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- Lodge Of The Ancient Landmarks No. 654
- Lucien Lariviere
- Oakville Community Foundation
- Ontario Realtors CARE Foundation
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- Rotary Club of Oakville
- Shell Canada
- Sudbury Real Estate Board
- Toronto Regional Real Estate Board

Past Donors

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- Home Trust Company
- Judith & Norman Alix Foundation
- REALTORS Association of Hamilton-Burlington
- Toronto Regional Real Estate Board

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- Ian Cockwell
- Oakville Community Foundation
- Rotary Club of Oakville

Investor (\$50,000 – \$99,999)

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- D.H. Gordon Foundation
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- Shell Canada

Jonas Salk Circle of Friends

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- Catherine and Maxwell Meighen Foundation

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